

Stillwater Crossings Winter Reminders

Snow Contract and Expectations

Please do not park on the finger streets or in the guest parking areas. The Plows will not plow the road if cars are parked in either spot.

Snow Plowing:

- Open up: During periods of continuing snowfalls exceeding four inches, an open up plowing of private streets and parking areas will be completed prior to 7:00 am and/or 5:00 pm to allow for access to and from residential parking areas during periods of continuing snowfalls.
- Plowing: After snowfall has stopped and exceeds 1.5", a complete plowing of private streets, driveways and parking areas will be completed within 12 hours after the snow stops falling. During snowfalls exceeding 8" plowing will be completed within 24 hours. During snowfalls exceeding 20 inches, plowing will be completed as soon as possible.
- Clean up: Within 48 hours of plowing the entire property, snow missed due to parked cars and obstacles will be cleaned up one time. Cars that are in the way are responsible for clearing their own driveways.

Shoveling:

- Shoveling of walks, garage aprons within two feet of the garage door, mailboxes and fire hydrants will be completed within 18 hours after snowfall has ended and has added up to 1.5" or more.
- Homeowners are responsible and must clear their own sidewalks when snowfalls are less than one inch 1.5" to prevent an icy build up.

Homeowners Responsibilities:

- Homeowners will be responsible and required to remove snow from sidewalks when less than 1.5" inch falls.
- Homeowners will be responsible and required to remove snow within 2 feet of the garage door.
- Snow that is not plowed due to obstacles or cars within the driveways is left to the homeowner to remove.
- Homeowners are responsible to remove ice on drives and sidewalks due to ice melting from roofs or any other sources.
- Snow accumulation due to sweeping of cars or house roofs is the homeowners' responsibility to remove it from paved surfaces.
- Please take all flowerpots into the garage during winter months. Keeping them on the sidewalks and driveways makes plowing and shoveling very difficult.
- Homeowners are responsible for ice dam removal and/or any damage that occurs to the roof/home due to ice dams.
 - a. Any ice dam removal must be done by a licensed and insured ice dam removal company and will require an ARC form.
 - b. Homeowners can use a snow roof rake to remove snow buildup from roofs above garages and front doors. Homeowners are responsible for any damage that may occur to the roof or vents.

***Please note:** Vendor is not responsible for personal homeowner items including (but not limited to) seasonal decorations, plant pots, landscape lights, Christmas lights, bird feeders/baths, benches, patio furniture, grills, dog leashes, flags. All items must be removed from the sidewalk stoops, shoveling areas, sides and ends of driveways. Vendor is not responsible for any damage to items not removed prior to the first snowfall.